

STONE OAKMANOR
2023 SINGLE ROOM RENTAL
TERMS AND CONDITIONS

Stone Oak Manor Bed & Breakfast Single Room Rental

Important Information

- Your reservation is for a single room rental, this gives you access to your private room and all common space including, outdoor fire pit, BBQ, lawn and lawn games, living room, game room, etc. NO KITCHEN ACCESS PROVIDED FOR SINGLE ROOM RENTALS, Kitchen is staff only. Some rooms have private bathrooms, and some share a hallway bathroom, please be sure to read room descriptions in detail prior to booking your room
- Check In 2pm, Check out 11am
- No Turndown service is provided during your stay
- Parking: You may pull up to the manor driveway through the main gate to load and unload, but then you must move your car to the private parking lot for the remainder of your stay
- Noise curfew: out of respect for neighbors and other guests we ask that all guests respect a 9pm-9am noise curfew and do not have excessive noise or music, that may affect the ability of other guests to relax and sleep
- Breakfast will be served at 9:30am, menu varies based on local fare and availability of local produce. We will always take allergies into consideration when planning the menu but you must let us know prior to check-in of any allergies.
- Please be respectful of other guests & keep common areas clean and tidy. Do not leave personal items in common areas, Stone Oak Manor is not responsible for any personal items that go missing from common spaces.
- The house will be cleaned and disinfected prior to your arrival and after your check-out. To avoid additional cleaning fees the room must be left in good condition. Additional fees will be charged if anything is damaged or needs to be replaced, or if any of the cleaning required is out of the scope of our usual cleaning regimen.
- No parties, gatherings, or outdoor amplified music such as a DJ.

CHECK IN AND CHECK OUT TIMES

Check-in is at 2:00 pm | Check-out is at 11:00 am. Unless otherwise arranged with Stone Oak Manor, the 11:00am check-out time is crucial for the cleaning contractor to perform housekeeping duties.

Early Check-in and Late Check-out MAY be available for an additional fee, but is dependant on availability and must be agreed upon in writing via email prior to your check-in

ACCESSIBILITY

We do our best to accommodate all accessibility needs. Our Historic property does meet ADA code, However, we know true accessibility goes beyond this code and is vastly different for each individual. We have one Wheelchair accessible bedroom (Apple room) on the ground level. However, While there are wheelchair accessible bathrooms on the property, it is important to

note that inside our historic home there are NO WHEELCHAIR ACCESSIBLE BATHROOMS. (Please contact StoneOakManor@gmail.com prior to your stay to discuss further accessibility details of our property to ensure we can create a comfortable and accessible stay for you to the best of our abilities).

ACTS OF GOD & EMERGENCY EVACUATIONS

Winter Weather: While snow is not guaranteed during the winter, Stone Oak Manor is located above the snowline, and we sometimes receive enough snowfall that roads will be closed for a short period of time before they can be cleared. In addition, chains may be required to drive into the Oak Glen Area during these times. All renters during the winter months should check the weather leading up to their stay and be prepared with chains in their car during their stay. Stone Oak Manor is not responsible for Acts of God that may affect your stay, including but not limited to wildfires, snowstorms, mudslides. In addition, this home is surrounded by recent burn areas (Apple & El Dorado Fires) which means that we could be in danger of Mudslides and Debris flows that could cause Road Closures and Evacuation Orders which could affect reservations. Should any Act of God cause a cancellation of your reservation before your arrival you will be refunded the entire cost of your stay. Should an Act of God cause you to need to leave during your stay for your safety, Stone Oak Manor will refund the remaining nights of your stay. If a catastrophe (earthquake, flood, fire, or wild fire etc.) or any situation simply beyond our control impairs the vacation rental, Stone Oak Manor is not responsible for finding alternate lodging for the renter or for the renter's financial losses related to transportation or alternate lodging. We will always abide by all county mandated evacuation orders

Covid-19: Due to the ongoing health concerns of Covid-19, and for the safety of ourselves and our Guests we are implementing additional cleaning measures between stays. We ask that guests wear masks if experiencing any symptoms during their stay, and notify staff, and/or reschedule or cancel their stay if experiencing any cold or flu like symptoms prior to their stay out of caution to other guests staying at the manor.

NOISE CURFEW

No Parties. Please be sure to keep noise at a reasonable level at all times out of respect to our neighbors. There is a mandatory noise curfew in Oak Glen after 9 p.m. on weekdays, and 10 p.m. on weekend nights. Included in your rate is a single room stay for the number of guest permitted in each room, no additional guests are permitted to be on the premises during your stay. Any time 20 or more guests are on site it is considered an event, and an additional event contract is required, if you host an event without written permission/without a contract we will charge you for an equivalent event package (up to \$17,000), if that fee is not paid within 24 hours of the unpermitted event, additional fees will occur. In addition to being charged for hosting an unpermitted event we also reserve the right to terminate your unpermitted event at our sole discretion.

CONDITION OF RENTAL:

The property shall be in the same condition upon departure as at check-in. Normal wear and tear excepted. Owner or its agents may enter the property at reasonable times to make repairs

or provide general maintenance as needed to maintain the quality of your stay. No cooking, candles, smoking, etc in bedrooms or any common rooms. Guest must immediately notify Owner or agent of fire or other damage to property. Guests shall be liable for all acts of the family, invitees, employees, or other persons invited onto the property. Guests may not sublet or assign this rental agreement. Guests shall be responsible to return all keys upon departure. Guests shall abide by the House Rules as provided to Guests. Guests shall not bring any pets onto the property unless agreed to by Stone Oak Manor (See Pet Addendum Below). Guests will only smoke in the designated smoking areas on the premises, no smoking is permitted in the house per California Civil Code section 1947.5. A violation of this policy will result in a \$250.00 cleaning charge. No parties or events of any kind shall be allowed as part of this rental, (we are permitted to host a limited number of events per year, please inquire about event fees, events will be approved on a case by case basis for an additional fee and spots are limited). Please inquire about separate event rental agreement by emailing StoneOakManor@gmail.com No catering or outside music permitted without prior consent, additional charges may apply. Guest understands that there are certain inherent risks to person and property located within a mountain region and heavily forested areas, including the possibility of wildlife such as bears, rattlesnakes, bobcats, spiders including black widows, ticks, and deer, as well as the possibility of fallen trees and other natural hazards. Guests agree not to leave food or strong scented lotions in their parked vehicle. Guests agree to hold Stone Oak Manor harmless for any property physical or bodily damage while on the property. Guest acknowledges that the owner would not rent the property unless the Guest accepted this condition.

NO PET POLICY

Due to our county health permits we are unfortunately not allowed to accommodate your pets during your stay at Stone Oak Manor. Exceptions exist for cases such as service animals and seeing eye dogs, Please notify us by email at StoneOakManor@gmail.com before booking your if this applies. If an animal is seen in the unit by one of our staff during your stay and it has not been approved, you will be asked to leave immediately, and no refund will be given. If residue of an animal is found during our inspection following checkout you will be assessed a minimum \$250 cleaning charge

ADDITIONAL POLICIES

Agent shall make repairs as expeditiously as possible after being notified by Renter. Agent and contracted repair professionals, shall have the right to enter said premises during reasonable hours to examine and make such repair(s) as may be deemed necessary for the safety or comfort of Renter. There will be no refund or rebates issued to Renter as a result of the repairs or time required to complete them. Should Renter breach any of the terms of this Agreement Renter shall be liable for all costs, damages and expenses incurred including reasonable attorney's fees. In the event that any actions or proceedings are initiated by either party with respect to this Vacation Rental Agreement, the parties agree that venue thereof shall be in the county within which the above described property is located within the State of California.

CANCELLATION POLICY

We Understand that plans change and we try to be as flexible as possible. You may cancel any reservation up to 2 weeks in advance for a full refund (minus processing fees if applicable), and up to 7 days in advance for 50% refund (minus processing fees if applicable). For any events or additional cancellations refunds will be given on a case by case basis, minus deposits and time incurred for planning, meeting, tours and additional management fees.

PARKING POLICY

All guests must follow our parking policy which includes a maximum of five cars on site at a time. When arriving you may enter through the main gate and park 3-4 cars next to the manor to unload. At no time may guests park on the grass, or park in such a way that would block access to the house and cause cars to drive on the lawn. Additional cars may park in our parking lot adjacent to the house. If more than 5 cars will be on site during your stay please get written approval from Stone Oak Manor and direct all additional cars to park in our free private parking lot